

From: George Cruz <george@beckerusa.com>
Sent: Wednesday, November 1, 2023 3:34 PM
To: preston.kavanagh@gmail.com
Cc: Olga Tkhamokova
Subject: Repair cost estimate for your unit, AR3201 S/N 14526 Approval
Attachments: W2310076.pdf; Credit Card Authorization Sheet Fillable_CVV.pdf

Importance: High

Good afternoon Preston,

Attached please find the Repair cost estimate for your unit, AR3201 S/N 14526. Please completely fill out the information under Quotation, including approval and shipping information, and return so that work on the unit can be continued.

Upon preliminary inspection, our technicians have found the following:

Complete visual inspection of unit was conducted.
Preliminary bench test was conducted.
Customer Complaint confirmed, blown a fuse and I might have a corroded board.

The Fuse 5A is damaged.
The battery is damaged.
The digital board is showing minor signs of oxide.

Corrective Action:

The Fuse 5A was replaced.
The AR3201 Internal battery was replaced.
The digital board treatment for oxide (protective silicone).
All front panels buttons and controls tested. ALL operational
Parameter adjustment: transmission power, modulation, SINAD, Squelch, Bandwidth and distortion.
All boards in unit were cleaned and inspected.
Any solder points which appeared to be questionable were resoldered.
Unit was tested at ROOM Temperature and also at HIGH and LOW extreme temps. Testing under these conditions showed correct functionality.
Vibration test carried out for 30 minutes and specs kept after unit was tested in the ATB (Automatic Test Bench)
Exterior surface was retouched, any paint chips or scratches were painted as needed.
Complete Bench Test and Recertification of unit was completed.
Unit was Cleaned externally and Warranty Seal was replaced.

Please note that the approval must be sent back within 10 days from the date of this email. If form is not received back within the allotted time frame or is sent back as non-approved, your unit will be returned unrepaired and an invoice will be processed and sent to you for the \$95 inspection fee.

Should you have any questions, please feel free to contact me.

The logo for Becker Avionics, featuring the word "BECKER" in a large, bold, white sans-serif font above the word "AVIONICS" in a smaller, bold, white sans-serif font, both centered on a blue rectangular background.

George Cruz

Customer Service | Becker Avionics

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